



**EMCC:** Extended Major Component Coverage



*Everything you need to protect your Carrier truck, trailer, rail, or intermodal units.*













# Terms of Coverage

- The RoadCare EMCC program covers failures resulting from defects in materials and workmanship under normal use and service. Coverage begins at the expiration of Carrier Transicold's warranty. Coverage ends at the expiration of the years or hours selected and purchased, whichever occurs first from date in service (DIS).
- Maximum operating hour coverage on systems equipped with electric standby motors expires at the sum total of diesel engine and electric standby hours.
- This brochure intentionally provides general information. For additional information about EMCC, please see your Manufacturer's Warranty sheet or contact your Carrier Transicold dealer.

## Carrier Transicold Division (CTD) Responsibilities

- CTD will pay for parts and labor needed to repair a covered failure resulting from defects in CTD materials or CTD workmanship. Repairs must be made at a CTD dealer during normal business hours.
- CTD will also pay for the engine lubricating oil, compressor oil, refrigerant, antifreeze, filter elements, belts, hoses, and other maintenance items that are not reusable as a result of a covered failure.
- CTD will repair or replace at its sole discretion any non-covered component on the refrigeration system damaged by the failure of a covered component.

## Owner Responsibilities

- OWNER is responsible for operating and maintaining the equipment as specified in the applicable CTD Operation and Maintenance Manual. Proof of OWNER compliance with the above maintenance requirements must be supplied upon request.
- OWNER is responsible for lubricating oil, compressor oil, refrigerants, antifreeze, filters, belts, hoses, and other maintenance items replaced during repairs, except when such items are not reusable because of a covered failure.
- OWNER is responsible for all costs associated with a non-covered failure, including costs related to major components that are damaged as a result of a non-covered failure.
- OWNER is responsible for "downtime" expenses; incidental, consequential, or cargo loss or damage; and all business costs and losses resulting from a covered failure.
- OWNER is responsible for the deductible, if specified. If the same part fails again within 90 days, then no deductible will apply to the repair.
- OWNER is responsible for all overtime and callout charges (including on loaded equipment), unless OTCC (Overtime and Callout Coverage) has been purchased. OWNER is responsible for all travel and drayage expenses.
- OWNER must give notice prior to the expiration of the coverage of any covered failure and deliver the equipment

for repair to a Carrier Transicold dealer in the United States, Canada, or Mexico. A list of dealer locations appears in the current CTD Shortstop Dealer Directory and also on [www.trucktrailer.carrier.com](http://www.trucktrailer.carrier.com).

## Warranty Limitations

- CTD is not responsible for failures of major components resulting from OWNER or operator abuse or neglect, including but not limited to: operation without adequate coolant, fuel, refrigerant, or lubricants; overfueling or overspeeding engine; lack of proper maintenance for lubricating, cooling, refrigeration, electrical, or air intake systems; improper storage, starting, or refrigerant charging; or unauthorized application or modification of equipment (including refrigerant retrofit without prior written authorization from CTD).
  - CTD IS NOT RESPONSIBLE FOR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OR COMMERCIAL LOSS RESULTING FROM A MALFUNCTIONING PRODUCT OR DEFECT IN MATERIALS AND WORKMANSHIP.
  - CTD is not responsible for failures resulting from improper repair or adjustment, or from the use of parts not approved by CTD.
  - New or CTD-approved rebuilt parts or components used to repair or replace a covered component assume the identity of the part or covered component they replace and are entitled to the remaining coverage therein. Parts used in repairs may be new CTD or CTD-remanufactured parts.
  - Coverage is void if a system serial number or EMCC decal has been altered or defaced, or is missing and cannot be verified.
  - Coverage is void if unit has been destroyed, salvaged, repaired at an unauthorized location, or stolen and not recovered in working order.
  - This coverage does not overlap or duplicate coverage offered by other CTD warranties, including, but not limited to, genuine CTD parts. If more than one warranty or coverage applies, repair will only be made under the single warranty that offers greatest benefit to the OWNER.
  - CTD is not responsible for corrosion caused by road salt or other chemicals, such as magnesium chloride.
  - EXCEPT FOR THE APPLICABLE NEW EQUIPMENT WARRANTY AND EXTENDED MAJOR COMPONENT COVERAGE (EMCC), THERE ARE NO OTHER WARRANTIES, EXPRESSED OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
- ## Transfers, Extensions, and Refunds
- EMCC may be transferred to a new OWNER (\$75 charge per unit).
  - Existing EMCC may be extended up to maximum coverage (extension price + \$75 charge per unit). Unit must have a minimum of 60 days' remaining coverage to qualify.
  - EMCC may be changed or refunded up to 6 months from date in service (DIS) (\$75 charge per unit), unless one or more claims have been filed.

# Industry-leading coverage from Carrier Transicold.



For more information about CTD Aftermarket programs, talk with your Carrier Transicold dealer or representative.

Your Carrier Transicold Dealer



**TRANSICOLD**

Turn to the Experts.™

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**Carrier**

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